

QUALITY POLICY

T. A. Savery and Co Ltd is committed to provide value-added solutions to its clients and stakeholders through the highest standards of safety and quality, whilst continually improving its deliverables and maintaining a level of exceptional customer satisfaction.

This Quality policy is based on:

- **Customer focus** – the company will strive to understand current and future customer needs, meet customer requirements and strive to meet customer expectations.
- **Leadership** – senior management establishes the purpose and direction of the company, and fully involves the workforce in achieving the company objectives.
- **Involvement of people** – people at all levels understand their roles and responsibilities and their full involvement enables their abilities to be used for the benefit of the company.
- **Process approach** – the undertaking, activities and related resources are managed as a process.
- **System approach to management** – the management of interrelated processes as a system contributes to the effectiveness and efficiency of meeting company objectives.
- **Continual improvement** – continual improvement of business performance is a permanent objective of the company.
- **Factual approach to decision making** – effective decisions are based on the analysis of data and information.
- **Mutually beneficial supplier relationships** – we build strong links with suppliers and contractors to create value to our mutual benefit.

These eight quality management principles form the basis of the quality management system at T. A. Savery and Co Ltd.

Directors, Managers and Supervisors are responsible for making each employee aware of this policy. All employees are responsible for conducting their operations and procedures in accordance with this policy.

Authorised by



Sul Sahota
Managing Director

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